

Voyager InQuery

INSIDE THIS ISSUE

WELCOME

MEET THE TEAM

NEW CUSTOMERS

CONTACT US

UPCOMING EVENTS

CUSTOMERS SPEAK

PARTNER SPOTLIGHT

TALK TO US



Public Safety and Justice Solutions – Delivered.

WELCOME

We are pleased to present the first edition of **Voyager InQuery** newsletter. With nearly 400 law enforcement agencies now using ATSC Voyager we believe it is important to communicate with you on a regular basis. ATSC Voyager has grown to be the pre-eminent platform for providing real time criminal justice data for law enforcement. Our aim is to proactively share information about ATSC Voyager so that you get the most out of your investment in our technology and services. **Voyager InQuery** will provide you with updates about our user community, tips on features and functionality to help you get more out of our products, and an introduction to the people at ATSC who work hard every day to support your mission. Thanks for being an ATSC Voyager customer. We look forward to the on-going channel of communication and appreciate your business.

Marc Winitz, Vice President, Sales

MEET THE TEAM



Mark Viso, Voyager Sales Manager, joined ATSC Voyager in February 2005. Showing good sales and customer service ability, he quickly became the Sales Manager of the ATSC Voyager product line. His primary role is to improve communication between ATSC and our customer base, as well as expand the reach of Voyager into new markets. Now working out of his home state of New York, Mark is the man to reach when you need something. With a New Yorker's tenacity, he will make sure your project gets done.

NEW ATSC VOYAGER CUSTOMERS – WELCOME!

- Albany Police Department, OR
- City of Petersburg Police Department, FL
- Louisiana Department of Justice-AG, LA
- McMinnville Police Department, OR
- Richardson Police Department, OR

CONTACT US

We have a dedicated Technical Support Team that is available **24X7** to address questions and troubleshoot problems. **Call 877-857-1100.**

UPCOMING EVENTS



Visit our booth 5052 at the upcoming 115th IACP Conference, Nov 9-11 San Diego, CA

CUSTOMERS SPEAK

Barry Clark of the Norfolk Police Department, recently contacted ATSC to inquire if their deployment of 120 BlackBerries running the ATSC Voyager Query application could be updated to allow for the receipt of DMV images since the Virginia State Police recently made them available through VCIN. Barry stated, "Within five hours I had the update and was able to query on a driver's Operators License Number and receive back their VA DMV photo. ATSC Voyager is always responsive to our needs, quickly resolves issues, and makes modifications to allow the system to work more efficiently."

PARTNER SPOTLIGHT

ATSC Voyager has a long-term technology partnership with Advanced Public Safety. APS produces complementary software products for officer use in the field. One product is PocketCitation which is an electronic ticket writing solution used on handheld and in car devices. PocketCitation integrates with ATSC Voyager and enables a citation to be automatically filled out with data returned from an ATSC Voyager query. The entire process of checking criminal records and filling out a citation is completed in mere seconds. If this is a technology of interest, contact us to learn more.

TALK TO US

We want to hear from you! We are here to make sure your experience with ATSC and Voyager runs as smoothly as possible. Please let us know what is working for you and what is not. If you have any suggestions for new or enhanced features, or improved customer service, please give us a call or send an email at voyagersupport@atsva.com.