

Voyager InQuery

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Public Safety and Justice Solutions – Delivered.

MANAGE YOUR ACCOUNT WITH VOYAGER ON-LINE

Did you know you that users and agency administrators can manage their Voyager account with Voyager On-Line (VOL)? VOL is available to every Voyager user. VOL lets you add users, change passwords, download the newest Voyager application software, run reports for CJIS audits and view past transaction history.

To set-up VOL you only need to:

- Have access to any PC with internet access
- Copy the following URL into your web browser:
<http://atsc.com/services-specialized-products/atsc-voyager-enterprise-solutions.cfm>
- Enter your Voyager username and password

Add this as a bookmark in your web browser so you can quickly access VOL anytime.

MEET THE TEAM



We are pleased to welcome Valerie Perlowitz to the ATSC Public Safety Team as General Manager. Valerie recently assumed this responsibility in addition to her role as Senior Vice President for Corporate Development at ATSC. She brings more than twenty-five years of

hands-on expertise in the development and management of major system integration and operations programs and has extensive experience working with Federal, State and Local government agencies. Prior to ATSC, Valerie was the founder, President, and CEO of Reliable Integration Services, Inc. (Reliable). ATSC acquired the Federal division of Reliable in March 2007. Valerie is working aggressively to expand the Public Safety business as a strategic offering of ATSC.

NEW ATSC VOYAGER CUSTOMERS – WELCOME!

- Arlington Police Department, WA
- Auburn Police Department, WA
- Jackson County Sheriff's Department, OR
- Queens County District Attorney, NY
- Schenectady Police Department, NY

Upcoming Events

Texas Criminal Justice Information Users Group (TCJIUG) Conference, April 21 – April 23, Corpus Christi, TX


IACP LEIM Conference, May 18-21, Dallas, TX

VOYAGER PRESENTATION AT THE TEXAS USERS GROUP CONFERENCE


ATSC has been invited by the Texas Criminal Justice Information Users Group (TCJIUG) to present at their annual user group conference on April 21. The presentation is titled: **Multi Agency CJIS Data Access for Handheld and Mobile Devices** and will focus on how agencies can implement mobile CJIS data solutions to increase officer safety and productivity. If you are a Texas based agency, we invite you to register and sit in on the presentation.

VOYAGER TIPS AND TRICKS

Our objective is to provide our customers with an excellent customer satisfaction experience when working with our Technical Support Team. To continue to make improvements, we need your feedback. The next time you call into our Technical Support Team, complete the **Customer Satisfaction Survey** and let us know how we are doing. Take a few minutes and follow these easy steps to preview the Survey.

1. Access Voyager **Query** or **Mobile**.
2. Click the  **Voyager Maintenance** link under Forms heading.
3. Click the

[Customer Satisfaction Survey](#) link.

4. Complete the Survey.
5. Click the  button to submit.