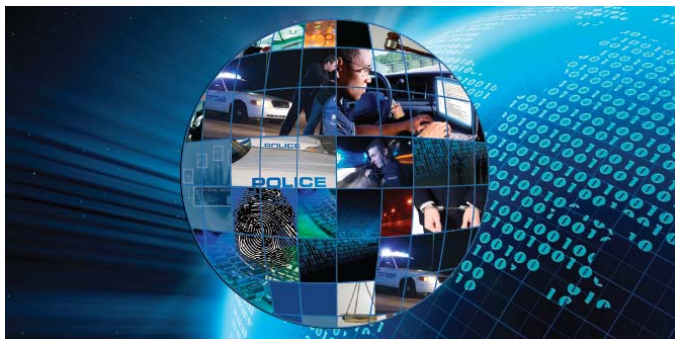


# Voyager InQuery



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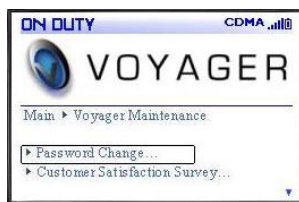


## Public Safety and Justice Solutions – Delivered.

### VOYAGER TIPS AND TRICKS

In accordance with FBI CJIS policy, all Voyager users need to change (reset) their passwords every 90 days. With this in mind, there is a simple procedure in place to accomplish this before it expires.

**Step 1:** From the main Voyager screen on your handheld, desktop, or laptop scroll down to and select **Voyager Maintenance**. **Step 2:** From there select **Password Change**. **Step 3:** Continue to follow the instructions. This can also be done from the homepage of your Voyager Online account. If you have forgotten to change the password and your account is locked, call your System Administrator and have them change it for you.



However if you can get to it before the 90 days expire, you will save yourself any downtime associated with the change. You can access Voyager Online at:

<http://atsc.com/services-specialized-products/atsc-voyager-enterprise-solutions.cfm>

### EXPANDING VOYAGER DATABASE CAPABILITIES

Is there an additional local data source, such as an RMS, or a state database that would help your department increase officer safety or productivity? ATSC is committed to helping our customers get the most value possible from our Voyager mobile data products. We often receive special requests from agencies that are seeking additional State or Local data access. Voyager is highly configurable and we can provide additional State and Local database access in Query searches. An example of this is ability to access the LoJack database from the ATSC Voyager Georgia server. Several customers requested this state specific access and they can now access this database when querying VINs or License Plates. Let us know and we can check if such access can be accommodated through Voyager. Additional one time fees may apply based on the data source.

**Voyager 20% off on new activations ends January 31<sup>st</sup>. Call us at 877-857-1100.**

### NEW ATSC VOYAGER CUSTOMERS – WELCOME!

- Keizer Police Department, OR
- Parker Police Department, FL
- Temple Police Department, TX
- Wichita Falls Police Department, TX

### MEET THE TEAM



Sandy Deiderich has worked for ATSC since 1996, crossing over to the Public Safety Division in 2003 as the Sales Contract Administrator. With her extensive background in customer relations and marketing, she ensures that all

our law enforcement customers have positive results using Voyager products. Working from our corporate office in McLean, Virginia; she coordinates the management of each customer's progress in requesting CJIS/NCIC access approval for Voyager with over twenty state CTA agencies. Sandy enjoys establishing a relationship with representatives from each agency, and is your frontline liaison to handling all requests and questions, and is determined to ensure that our customers experience quality customer satisfaction. To contact Sandy, call 1-877-857-1100, Option 2 or email [sdeiderich@atsc.com](mailto:sdeiderich@atsc.com).

### ATSC CRIMINAL JUSTICE SYSTEMS INTEGRATION

Did you know that aside from our industry leading Voyager Mobile data products ATSC is one of the largest criminal justice systems integration solution providers in the United States? As a prime contractor we implement large Law Enforcement agency projects including information sharing and integrated justice platforms, Records and Jail Management systems, and Electronic Citation and Field Based Reporting solutions. Our approach is unique in that we work as an objective third party and source best in class COTS software, and provide custom programming and world class project management to deliver agency specific justice solutions. We also provide justice application development services. Some of ATSC's largest justice customers include the FBI, Nlets, Pennsylvania JNET, New York DMV and the cities of Nashville and Yonkers.